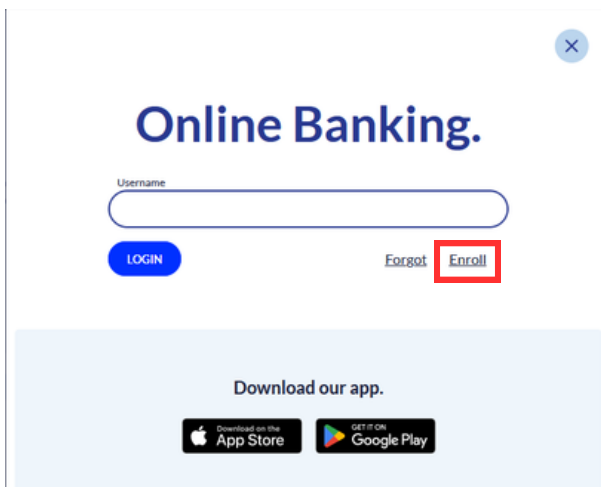
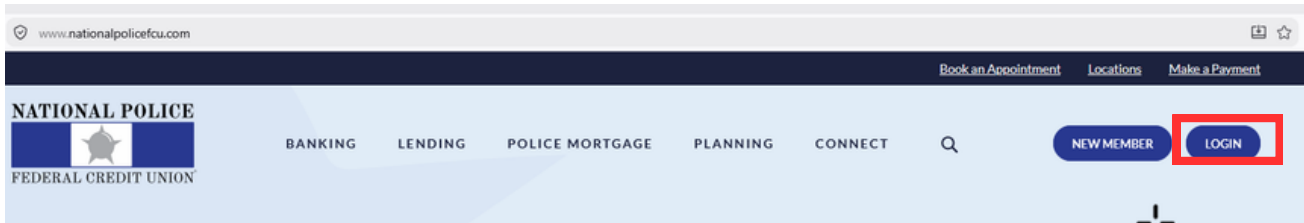


Online Banking Enrollment

Step 1: Go to Online Banking

Go to nationalpolicefcu.com and select **Login** in the top right corner.



Step 2: Select Enroll

On the Online Banking popup, select Enroll to begin setting up your new online banking access.

Step 3: Enter Your Account Information

To begin enrollment, enter your:

- Social Security Number (SSN)
- Main share account number
- Email address
- Phone number

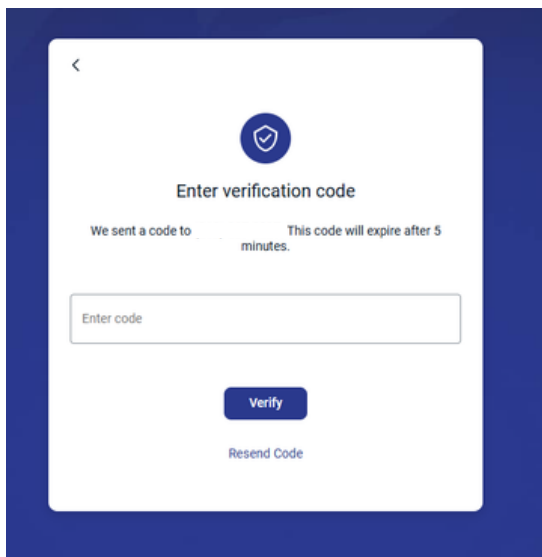
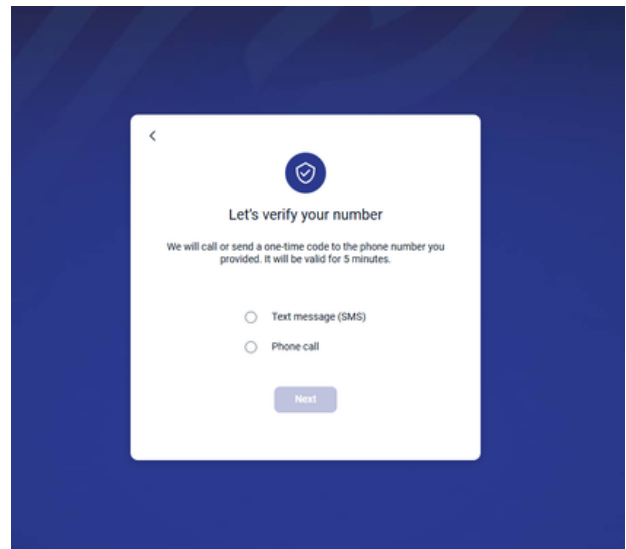
When entering your main share account number, do not include any leading zeros.

A screenshot of the 'New user enrollment' form. The form is titled 'New user enrollment' and includes the National Police Federal Credit Union logo. It contains four input fields: 'Social Security number' (with a note 'EIN and ITIN are also accepted'), 'Account number', 'Email', and 'Phone'. A 'Next' button is located at the bottom right of the form.

Step 4: Choose How to Receive Your Code

Select how you would like to receive your verification code:

- Text Message
- Phone Call

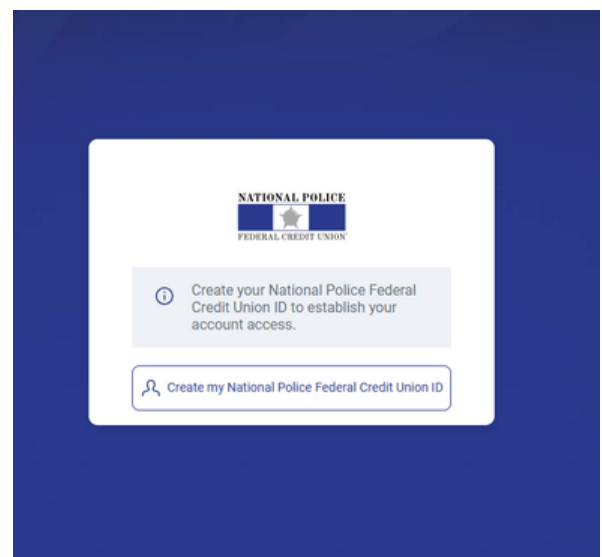


Step 5: Enter Your Verification Code

Enter the verification code you received from National Police Federal Credit Union to confirm your identity.

Step 6: Create my National Police Federal Credit Union ID

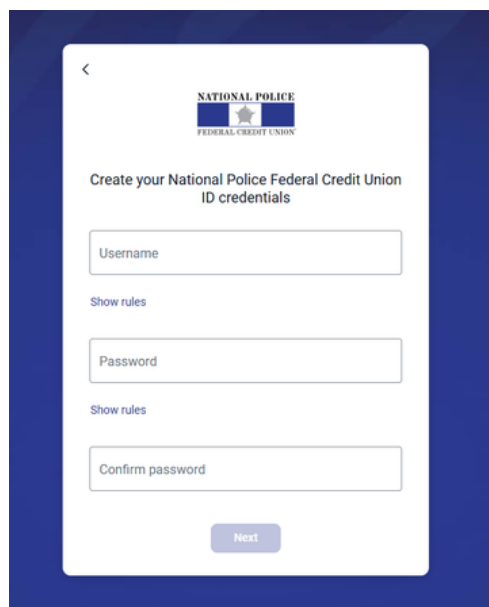
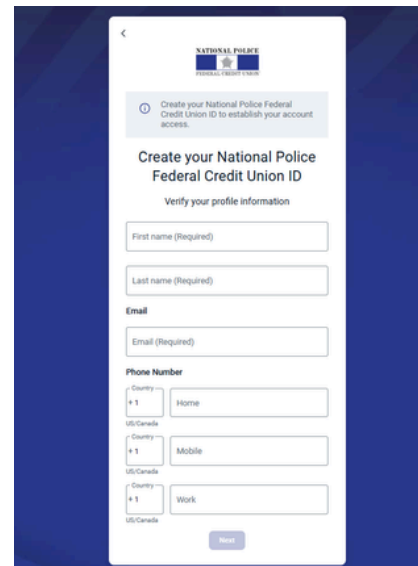
Select Create my National Police Federal Credit Union ID



Step 7: Enter Your Personal Information

Enter the following information to create your National Police Federal Credit Union ID:

- First Name
- Last Name
- Email
- Phone number



Step 8: Create your Login Credentials

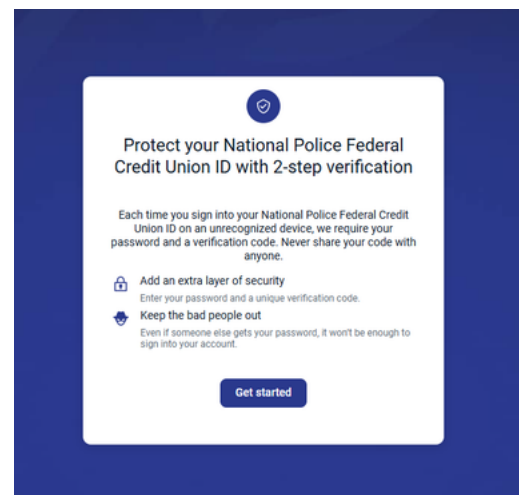
Create the credentials you will use to access online and mobile banking:

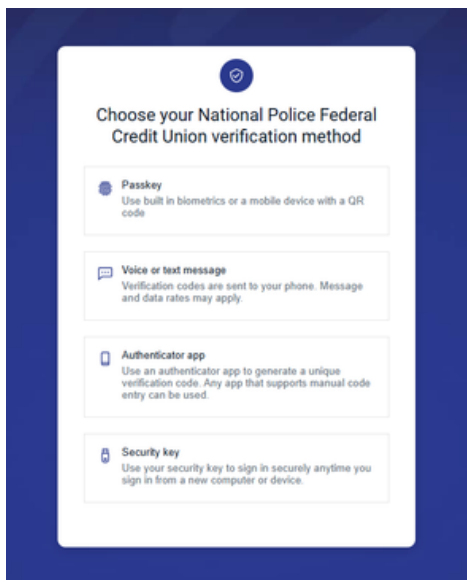
- Create a username.
- Create a password.
- Re-enter your password to confirm it.

Remember your username and password – you will use them to log in going forward.

Step 9: Set Up 2-Step Verification

To add an extra layer of security to your account, select Get started to begin setting up 2-step verification.





Step 10: Choose Your Verification Method

Select how you would like to verify your identity when signing in:

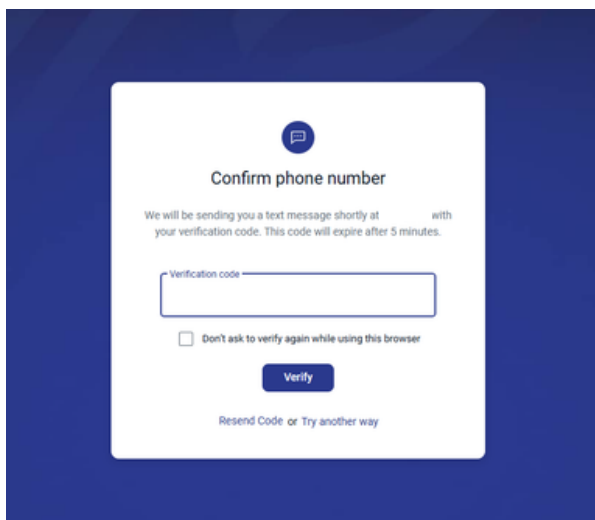
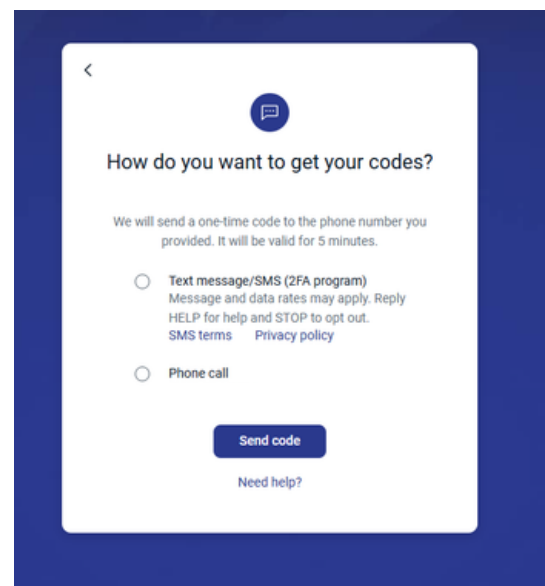
- Passkey
- Voice or text message
- Authenticator app
- Security key

Follow the on-screen instructions for the method you select.

Step 11: Choose How to Receive Your Code

Select how you would like to receive your verification code:

- Text Message
- Phone Call



Step 12: Enter Your Verification Code

Enter the verification code you received from National Police Federal Credit Union to confirm your identity.

A login screen for National Police Federal Credit Union. At the top is the logo with the text "NATIONAL POLICE" and "FEDERAL CREDIT UNION". Below the logo is a text input field labeled "Username". To the right of the field is a link "Forgot?". At the bottom left is the text "First time user? Enroll now." and at the bottom right is a blue button labeled "Continue".

NATIONAL POLICE
FEDERAL CREDIT UNION

Username

Forgot?

First time user? Enroll now.

Continue

Step 13: Enter Your Username

You're almost there! Enter the username you created during enrollment.

Step 14: Enter Your Password

Enter the password you created during enrollment and select Sign In.

A login screen for National Police Federal Credit Union. At the top is the logo with the text "NATIONAL POLICE" and "FEDERAL CREDIT UNION". Below the logo is a text input field labeled "Username" with a blue "Switch" button to its right. Below that is a text input field labeled "Enter your password" with an eye icon to its right. To the right of the password field is a link "Forgot?". At the bottom left is a link "Sign in with a passkey" with a passkey icon. At the bottom right is a blue button labeled "Sign in".

NATIONAL POLICE
FEDERAL CREDIT UNION

Username Switch

Enter your password

Forgot?

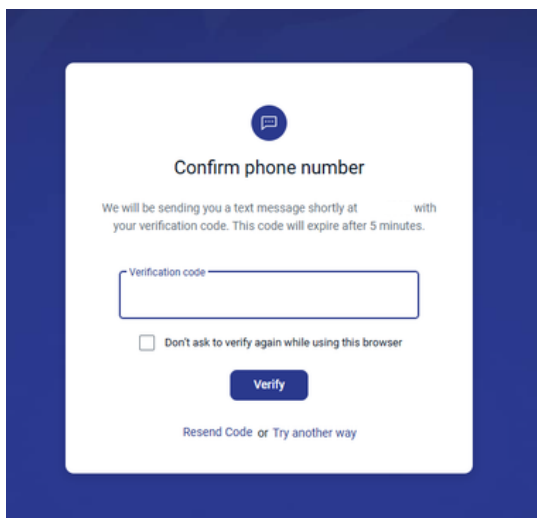
Sign in with a passkey

Sign in

Step 15: Complete Your Verification

When prompted, complete the verification using the method you selected during enrollment.

If you selected Text Message, enter the verification code from National Police Federal Credit Union you received to verify your identity.

A verification screen for National Police Federal Credit Union. At the top is a speech bubble icon. Below it is the heading "Confirm phone number". Below the heading is the text "We will be sending you a text message shortly at [redacted] with your verification code. This code will expire after 5 minutes." Below this is a text input field labeled "Verification code". Below the field is a checkbox labeled "Don't ask to verify again while using this browser". Below the checkbox is a blue button labeled "Verify". At the bottom is the text "Resend Code or Try another way".

Confirm phone number

We will be sending you a text message shortly at [redacted] with your verification code. This code will expire after 5 minutes.

Verification code

☐ Don't ask to verify again while using this browser

Verify

Resend Code or Try another way